

Communication & Representation Pathways



Communication

The LPCF receives a large quantity of information from external agencies, service providers, regional and national bodies. There is a danger that if the LPCF passed on all this information to the network membership, parents can become overwhelmed with the amount of information and become disengaged with the forum. To work smartly and efficiently, LPCF has devised the following routes of communication on actions required for different participation levels. These reflect what national partners do with regards to engaging with their wider memberships.

Routes:	1	2	3	4
Action to take on receiving information:	Disseminate information to National & Regional Networks and other national bodies	Disseminate information to LPCF steering group	Disseminate information to LPCF Network	Information posted on website
Action to take if a response is required:	Consult directly with LPCF network. Evidence informs LPCF response.	This is based on existing intelligence/consultation.	Parents can respond individually if they wish. LPCF can make a response too.	Parents to regularly check website
IMPACT				

Representation

Volunteer representatives of the LPCF are all trained on how to represent the network membership of parent carers. All communication is reciprocal between service providers and parents based on the communication routes set out as above. Volunteers follow the remit set out below:

✓	X
Be prepared for meetings (this includes gathering intelligence if it is required/available prior to going to meetings)	Go to meetings unprepared (i.e. details of venue, minutes, agenda etc)
Represent all the diverse disabilities, ages, backgrounds and other demographic attributes	Take personal agendas or issues or represent specific disabilities only
Feedback within 10 days to the whole LPCF steering group	Keep information to themselves
Actions culminating from the meetings to be followed up by representative and delegated as may be required	Omit following up actions agreed upon for group to take
Strategic decisions to be made in consultation with the whole steering group	Strategic decisions made solely by representative affecting the charity

Note: Some representation may lead to information requiring the use of the communication pathway as specified above.